

Jackson Energy Authority Commercial/Industrial Service Application

Account # _____



Jackson Energy Authority
One thing you can count on.

Company Name _____

Service Address _____ City, State, Zip _____

Billing Address _____ City, State, Zip _____

Contact Person, Title _____

Contact Person, Phone No. _____

Company Phone No. _____ Federal I.D.# _____ Tax Exempt # _____

Designated Agent for Acceptance of Service _____

Designated Agent's Social Security No. _____ Drivers License # _____

Officer Names _____

Address _____

Phone _____

Type of Business: _____ Sole Proprietorship _____ Joint Proprietorship (Partners) _____ Non-profit _____ Corporation
_____ Limited Liability Corporation (LLC) _____ Limited Partnership _____ Other

The undersigned hereby makes application for the utility services and agrees to pay for said services as measured by the Jackson Energy Authority meters according to rates applicable. The applicant agrees to permit authorized agents of the Jackson Energy Authority free access to the premises of the consumer for the purpose of inspecting, reading, repairing or removing property of the Jackson Energy Authority. The applicant agrees to provide Jackson Energy Authority copies of current and past financial statements and tax returns if requested by Jackson Energy Authority. The applicant agrees that any cost involved in collection of past due balances on this account including, but not limited to, collection agency fees, attorney fees and court costs will be paid by the applicant.

The Jackson Energy Authority shall have the right, but shall not be obligated to inspect any installation before Electric, Gas, Water and/or Wastewater service is introduced, or at any time, and reserves the right to reject any wiring, piping or appliances not in accordance with Jackson Energy Authority Standards, but such inspection or failure to inspect or reject shall not render Jackson Energy Authority liable or responsible for any loss or damage resulting from defects in the installation, wiring, piping or appliances. Or from violation of the Jackson Energy Authority's Rules and Regulations, now in force or as may hereafter be adopted, or from accidents which may occur upon customer's premises.

The applicant agrees that this application is subject to the Jackson Energy Authority's Rules and Regulations, now in force or as may be adopted, copies of which are open for inspection at the business office of the Jackson Energy Authority; and that such Rules and Regulations are a part of the agreement and incorporated herein by reference. By signing below the applicant agrees and warrants that applicant is an officer and agent of the above mentioned company and duly authorized to sign on behalf of company.

Authorized Signature

Jackson Energy Authority Representative

Date

CPNI "Opt-In" Protection Request

I give my permission for the use of my Customer Proprietary Network Information (CPNI) by JEA for those uses specifically permitted with my consent. I have been provided a copy of the notification of my rights concerning release of my CPNI, and I understand my rights under Federal CPNI rules. I understand I may limit or revoke this authorization at any time upon proper written notice to JEA.

Customer Name _____ Account Number _____

Address _____

Customer Signature _____ Date _____

Personal Guaranty

We ("Guarantors"), the undersigned, do hereby personally guarantee, severally and jointly, the performance of _____ ("Company") with regard to a Commercial and Industrial Service application ("Application") by and between Jackson Energy Authority and Company (a copy of said Application is hereby attached and incorporated herein by reference as if fully set out). In the event that Company fails to make any payment to Jackson Energy Authority, or fails to perform in any manner with regard to said Application, the Guarantors do hereby promise to make all payments to Jackson Energy Authority in the same manner as if they were the principals of said Application. Furthermore, the Guarantors agree that any costs involved in the collection of past due balances on this account including, but not limited to, collection agency fees, attorney's fees and court costs shall be paid by one, all, or any of the Guarantors. Guarantors further agree to furnish the information requested below.

Name _____	Name _____
Address _____ _____	Address _____ _____
Telephone _____	Telephone _____
Social Security # _____	Social Security # _____
Driver's License # _____	Driver's License # _____
Bank & Acct # _____	Bank & Acct # _____

In Witness whereof, this Personal Guaranty is entered into this the _____ day of _____, 20_____.

_____ Guarantor	_____ Date
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_____ Guarantor	_____ Date
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**Jackson
Energy
Authority**

One thing you can count on.

Telephone Service Robocall Mitigation Service Agreement

Account # _____

Company Name: _____

Service Address: _____

City, State, Zip: _____

Contact Person, Title :

Contact Person, Phone Number:

PLEASE COMPLETE THE FOLLOWING REGARDING THE USE OF JACKSON ENERGY AUTHORITY TELEPHONE SERVICES:

1. Do you use robocalling, autodialing, predictive-dialing or other software or technologies to conduct your business? ☐ No ☐ Yes
2. Do you engage any 3rd parties to provide these service for you? ☐ No ☐ Yes
3. Do you utilize a Call Center? ☐ No ☐ Yes If yes, for what purpose? _____
4. In the conduct of your business have you ever engaged in repetitive and/or continuous messaging or calling to the same destination or number which resulted in or provoked complaints? ☐ No ☐ Yes
5. Do you engage in telemarketing? ☐ No ☐ Yes If yes, do you utilize the state and federal Do Not Call Lists? ☐ No ☐ Yes
6. Will you host or utilize chat lines or conference call services or any other services named in our Robocall Mitigation Prohibitive Activities Terms and Conditions? ☐ No ☐ Yes If so, for what purpose? _____

ROBOCALL MITIGATION PROHIBITIVE ACTIVITIES TERMS AND CONDITIONS: JEA's Robocall Mitigation Plan requires JEA to comply with Federal law and regulations. Users of our services will be required to timely cooperate with any investigations, including Call Trace Back investigations, into suspected illegal uses of JEA services. We will specifically prohibit the following activities which may be complicit in illegal calling schemes:

- Continuous or extensive chat line or conference call participation,
- Use of free conference calling or similar services that JEA in its sole discretion deems to participate in traffic stimulation practices or schemes that result in excessive charges;
- Use of an open telephone line as a monitoring, intercom or similar service;
- Repetitive and/or continuous messaging or calling to the same destination or number if such activity could reasonably be expected to or in fact does provoke complaints;
- Long duration calls (defined as calls to the same number in excess of four continuous or cumulative hours within a 24 hour period) and/or calls placed to specific numbers / destinations for the purpose of generating charges or fees for or with a third party;
- Use of call Services which do not consist of uninterrupted live human voice dialog by and between natural human beings;
- Restricting or inhibiting any other User or any other person from using and enjoying the Services and/or the Internet;
- Engaging in any of the foregoing activities by using the services of another provider or third party and channeling such activities through an account provided by JEA, or otherwise involving the Services or any JEA account in any way with or without another provider or third party for the purpose of facilitating the foregoing activities; or
- Utilizing robocalling, autodialing, predictive-dialing or other software or technologies for illegal means.

By signing below the applicant agrees and warrants that applicant is an officer and agent of the above mentioned company and duly authorized to sign on behalf of company.

Authorized Signature

Jackson Energy Authority Representative

Date