



Notice of the Affordable Connectivity Program (ACP) \$30 Monthly Discount Ending April 30, 2024

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Dear Valued Customer,

The Federal Communication Commission (FCC) issued an Order officially announcing the end of the Affordable Connectivity Program (ACP) due to lack of additional funding from Congress. April 2024 will be the last fully funded month. At the conclusion of the program, the \$30 per month benefit toward Internet service will no longer be applied to your JEA billing statement. Additionally, if you subscribe to the 100x100 Mbps Internet package with router exclusive for ACP, we will be contacting you about transitioning to another Internet package. You may change your service or opt-out of continuing service at any time.

This letter is to notify you that the \$30 ACP discount will only be applied to your Internet services billed through April 30, 2024. Beginning May 1, 2024, your Internet service will bill at the undiscounted rate. General terms and conditions will apply.

If you currently subscribe to EPlus 300 Internet, for example, your Internet bill will increase from \$34.99/mo to the standard rate of \$64.99/mo once the discount ends. Below are current EPlus Broadband Internet speeds and pricing:

EPlus 60 Internet	60 Mbps x 10 Mbps	\$60/mo.
EPlus 300 Internet	300 Mbps x 300 Mbps.	\$64.99/mo.
EPlus Gig Internet	1000 Mbps x 1000 Mbps	\$79.99/mo.

No action is required to continue receiving EPlus Broadband Internet service at this time. If you have any questions about the ACP or would like to make changes to your services, please call Jackson Energy Authority at 731-422-7500.

More information about the conclusion of the program is available at www.eplusbroadband.com/acp or visit the FCC's dedicated ACP site <https://www.fcc.gov/acp>.

We appreciate the opportunity to bring the fastest Internet to your home, keeping you connected to everything you do online. To learn more about EPlus Broadband fiber optic Internet, Cable TV and Telephone services please call 731-422-7500, go online to www.eplusbroadband.com or visit one of our convenient customer centers: 351 Dr. Martin Luther King Jr. Dr. Jackson, TN 38301 and 2030 Pleasant Plains Extended Jackson, TN 38305.

Jackson Energy Authority



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