



## EBB 60-Day Transition Period To ACP

### Notice of the Emergency Broadband Benefit Program 60-day transition period to the Affordable Connectivity Program

Dear Valued Customer,

Thank you for choosing Jackson Energy Authority/EPlus Broadband for your home Internet service. **This letter is to notify you that the Federal Communications Commission (FCC) Emergency Broadband Benefit Program (EBB) will become the Affordable Connectivity Program (ACP) on December 31, 2021. Changes to the program include:**

**60-Day Transition Period.** Fully enrolled EBB households enrolled as of December 31, 2021 will receive a 60-day transition period until March 1, 2022. During this period, EBB households will continue to receive their current monthly benefit.

**Future Monthly Benefit Changes.** After the 60-day transition period ends, the ACP will provide a discount of up to \$30 per month toward Internet service for eligible households.

**Switching Service Providers.** You may receive broadband service supported by the ACP from any participating provider of your choosing, and you may transfer your benefit to another provider at any time during the program's duration.

**Qualification Changes.** Households enrolled in the EBB Program as of December 31, 2021 based on criteria that still qualify for the ACP will not be required to submit a new application to enroll in ACP. Before the end of the 60-day transition period, EBB-enrolled households that qualified for EBB through eligibility criteria that are not applicable to the ACP will be required to demonstrate their eligibility to receive an ACP benefit after the transition period ends.

**Additional Information.** More information about the steps you must take to continue receiving the ACP benefit after March 1, 2022 will be available in the coming weeks.

We appreciate the opportunity to bring the fastest Internet to your home, keeping you connected to everything you do online. To learn more about EPlus Broadband fiber optic Internet, Cable TV and Telephone services please call 731-422-7500, go online to [www.eplusbroadband.com](http://www.eplusbroadband.com) or visit one of our convenient customer centers: 351 Dr. Martin Luther King Jr. Dr. Jackson, TN 38301 and 2030 Pleasant Plains Extended Jackson, TN 38305.

Jackson Energy Authority