

Packages

cable tv | internet | telephone

731.422.7500 | www.eplusbroadband.com



INTERNET	INTERNET	CABLE TV + INTERNET	CABLE TV + INTERNET
EPlus 300 Internet 300 Mbps Download 300 Mbps Upload \$64.99/mo. as low as \$50.35/mo. when bundled with EPlus Trio.	EPlus Gig Internet 1 Gbps Download 1 Gbps Upload \$79.99/mo. as low as \$63.17/mo. when bundled with EPlus Trio.	EPlus Lite 20+ Channels 300 Mbps Internet \$96.75/mo.	EPlus Duo 80+ Channels 300 Mbps Internet \$147/mo.
<ul style="list-style-type: none"> ✓ No Data Caps. Surf, stream, and upload all you want. ✓ 5 Email Addresses FREE EPlus.net email accounts. ✓ 100 Mb Email Storage. Includes spam and virus filtering. ✓ No Contracts. 	<ul style="list-style-type: none"> ✓ Fastest Speed. Plenty of speed for multiple devices online. ✓ No Data Caps. Surf, stream, and upload all you want. ✓ 5 Email Addresses FREE EPlus.net email accounts. ✓ 100 Mb Email Storage. Includes spam and virus filtering. ✓ No Contracts. 	<ul style="list-style-type: none"> ✓ 20+ Channels in Basic Tier. ✓ Watch TV Everywhere included. *Participating networks only. ✓ Internet speeds up to 300 Mbps download 300 Mbps upload ✓ No Data Caps. Surf, stream, and upload all you want. ✓ 5 Email Addresses included. FREE EPlus.net email accounts. ✓ 100 Mb Email Storage. Includes spam and virus filtering. ✓ No Contracts. ✓ Standard Installation included. 	<ul style="list-style-type: none"> ✓ 20+ Channels in Basic Tier. 60+ Channels in Expanded Tier. ✓ Watch TV Everywhere included. *Participating networks only. ✓ Internet speeds up to 300 Mbps download 300 Mbps upload ✓ No Data Caps. Surf, stream, and upload all you want. ✓ 5 Email Addresses included. FREE EPlus.net email accounts. ✓ 100 Mb Email Storage. Includes spam and virus filtering. ✓ No Contracts. ✓ Standard Installation included.

Home Area Network + Plume® SuperPod™

- ✓ Simply Plug Into The Wall
- ✓ Full-Strength, Uninterrupted Wi-Fi Connectivity At Home
- ✓ Parental Controls
- ✓ Track Which Devices Are On Your Network

\$10/mo.

Plume®

TiVo®

- ✓ Voice Control Remote
- ✓ VU-IT! App For Multi-Screen Viewing Experience
- ✓ DVR With Recording
- ✓ Access To VU-IT! On Demand

INSTANTLY ACCESS PREMIUM TV APPS* WITHOUT CHANGING INPUTS OR REMOTES.

\$23/mo.

*SUBSCRIPTION REQUIRED

TIVO®

NETFLIX hulu PLEX HBO GO YouTube P D YAHOO! VEVO

Cable TV: A standard converter, HD converter or Smart Box HD/DVR converter may be required to view the digital and/or HD channels included in each cable tier. **Watch TV Everywhere:** Limited to channels in your cable package. Network availability varies. Internet access is required. Wireless data charges may apply. **TiVo®:** EPlus Broadband Cable TV, Internet and Home Area Network is required. Limit of 4 TiVo Mini units per box. Features and functionalities of TiVo are not guaranteed and are subject to change. Not all recorded content can be streamed or downloaded to a mobile device. Availability of third-party content from streaming sources is subject to change, and additional third-party fees may apply. © 2023 TiVo Inc. All rights reserved. TiVo, the TiVo logo and the TiVo silhouette logo are trademarks or registered trademarks of TiVo Inc. or its subsidiaries worldwide. All other company, product and brand names, logos and trademarks are the property of their respective owners. **Internet:** High-speed Internet services are provided as best-effort services. Jackson Energy Authority does not guarantee bandwidth that customer receives. EPlus 300 and Gigabit Internet are available in upgraded areas. Gigabit Internet is 900x900 Mbps typical wired speeds on capable equipment. **Home Area Network:** Jackson Energy Authority will install Plume® SuperPods™ and give access to Plume Mobile App. Price does not include Internet service. Additional labor and equipment may be needed to connect other devices or extend connectivity beyond the normal reach of the initial SuperPod. **EPlus Broadband** is a division of Jackson Energy Authority. Free Standard Installation is included. Participation is subject to Jackson Energy Authority eligibility requirements. Certain restrictions and limitations apply. Monthly price shown is available to residential customers only and does not include taxes and fees. Jackson Energy Authority is an equal opportunity employer. 040123

Call 731-422-7500, click www.eplusbroadband.com or visit the JEA Customer Centers to learn more!

351 Dr. Martin Luther King Jr. Drive
Jackson, TN 38301 | M-F 8am-5pm

2030 Pleasant Plains Extended
Jackson, TN 38305 | M-F 8am-5pm

Pricing

Call 731-422-7500, Click www.eplusbroadband.com or Visit Us to learn more!

JEA Customer Centers: 2030 Pleasant Plains Extended Jackson, TN 38305 | 351 Dr. Martin Luther King Jr. Drive Jackson, TN 38301
M-F 8am-5pm M-F 8am-5pm



Broadband®

Cable TV Service | Color corresponds to the Channel LineUp.

Service Tiers

●	Basic Service	\$50	51 Channels (Basic + Digital ¹ , HD ² , and 4K ³)
●	Standard Service	\$120	198 Channels (Basic + Digital ¹ , HD ² , 4K ³ and Expanded + HD ² , 4K ³)
●	Digital Plus Service	\$19.50	112 Channels (101-159, 161-169 ² , Digital Plus HD ²) added to Basic Service.
●	Digital HDTV	\$9	6 HD Channels ² added to Basic HD and Expanded HD. Over 90 HD channels! *Requires Basic & Expanded service (Standard) and HD Converter!
●	HBO	\$23.75	14 Digital Channels (300-313) ¹ , 14 HD (800-813) ²
●	Cinemax	\$17	12 Digital Channels (325-336) ¹ , 12 HD (825-836) ²
●	MGM+	\$15	4 Digital Channels (340-343) ¹ , 4 HD (840-842, 844) ²
●	Showtime Unlimited	\$22.50	11 Digital Channels (350-371) ¹ , 22 HD (850-871) ²
●	Starz Super Pak	\$17.75	26 Digital Channels (375-400) ¹ , 26 HD (874-899) ²
*HBO/Cinemax/Showtime/TMC/Starz in HD: Included with Premium Movie & HD/Smart Box Converter subscription. Ask about HBO GO®, MAX GO® and STARZ Play® - FREE with your subscription.			
	TV Japan	\$25	1 HD Channel (872) ²
	MoviePlex	\$1	1 HD Channel (822) ²
	IndiePlex	\$1	1 HD Channel (820) ²
	Retro Plex	\$1	1 HD Channel (821) ²
	Starz Encore Espanol	\$1	1 HD Channel (823) ²

CABLE TV EQUIPMENT

HD Converter	\$10
HD Box Converter (Includes HD, Electronic Program Guide & Stingray Music [Ch 901-950])	
Smart Box HD/DVR Converter	\$22
Smart Box Converter (Includes Electronic Program Guide, HD, Digital Video Recorder [DVR] & Stingray Music Channels 901-950)	
TiVo®	\$23
More powerful than a DVR. The watch-anything, go-anywhere TV solution. Record up to six HD shows at once, stream TV and recorded shows to your iOS device and more! *Requires EPlus Cable TV and Internet with Home Area Networking.	
TiVo® Mini	\$10
Connects to TiVo® and other DVRs for multi-room and live TV streaming. Provides access to Pandora®, YouTube™ and other broadband content. Streams music and photos from your home network and the web. *Requires Cable TV, TiVo®, and Internet w/Home Area Network.	
Cable Card	\$6

Internet Service³

Includes: Non Static IP, 5 Email Addresses, 100 Mb Email Storage with Spam & Virus Filtering

60 x 10 Mbps	\$60
100 x 100 Mbps	\$30
(Exclusively ACP qualified customers)	
300 x 300 Mbps	\$64.99
1000 x 1000 Mbps	\$79.99

INTERNET ADD-ONS

Home Area Network **\$10, \$15**

Connect your computers and other WiFi ready devices to the Internet from any room in your home with no wires and no worries. JEA will install a wireless router and connect up to 5 devices to EPlus Internet Service to ensure safe and trouble-free connectivity throughout your home.

\$10/mo for customers with EPlus 300, EPlus Gig, cable-internet, internet-phone, or any cable-internet-telephone package.

\$15/mo for customers with EPlus 60 or My Internet Primo 2.

Connect up to 5 WiFi ready devices. No equipment to buy for standard installations. A JEA service technician must install router. Price does not include Internet service. Additional labor and equipment may be needed to connect other devices or extend connectivity beyond the normal reach of the initial wireless device. Wireless adapters or cards are not included. Fees and taxes not included. Certain restrictions and limitations apply.

SERVICE OFFERS, OPTIONAL ADD-ONS & UPGRADES

\$50/additional outlet	Standard Add'l New Outlet, installed at same time as Primary Outlet (same trip)
\$75	Custom Installation (Internal Wall Fish)
\$125	Customer Installation (External Wall Fish, Special Locations)
FREE	Initial Standard Basic Installation if you maintain active broadband service with us for 1 year.*

Free standard basic installation is limited to installations that do not exceed 150 feet from the curb to the premise and includes analog cable TV with inside wiring installed at the installer's discretion, telephone service connected to all existing phone jacks within the customer's home, and internet connected to one PC. The installation fee will only be waived if the service is retained active for a minimum period of 12 months continuous service. Early termination prior to the 12 month period will result in the fees being applied to your final telecommunications bill.

Telephone Service

EPlus Telephone **\$30**

Unlimited Long Distance (applies anywhere in the continental U.S.)
Unlimited Local Calling
Voicemail
Caller ID (w/Name)⁴
Call Waiting (w/Caller ID)⁴
3-Way Calling, Call Forwarding Variable
Call Return
Call Forward Busy
Call Forward No Answer
Remote Call Forwarding
Speed Calling 30
Repeat Dialing
Anonymous Call Rejection
Caller ID Delivery Block

8-hr Backup	Free
24-hr Backup	\$300

Battery Backup included with telephone service.
Battery Backup for telephone service (includes installation).

TELEPHONE ADD-ONS

Directory Assistance, 411	\$2.25
Per call rate. Find out the number/address of a residence or business.	
Non Published/Non Listed	\$3.33
Number is <u>not listed</u> in phone book or directory assistance.	
Non Listed	\$1.73
Number is <u>not listed</u> in phone book, is <u>listed</u> in directory assistance.	

CONNECT WITH CABLE TV, INTERNET, PHONE HERE

AT JACKSON ENERGY AUTHORITY.



IT'S EASY.

(1) Requires a converter. (2) Requires HD converter or Smart Box converter. (3) High-speed Internet services are provided as best-effort services. Jackson Energy Authority does not guarantee bandwidth that customer receives. Gigabit Internet is 900x900 Mbps typical wired speeds on capable equipment. (4) You must provide the correct equipment (Caller ID display unit or phone with built-in display) to view Caller ID data. (5) 60 minutes free long distance calling is limited to the 48 contiguous United States. Long distance minutes in excess of 60 minutes each month will be billed at 6.9¢ per minutes rate. Unused free long distance minutes do not roll over to the next month. (6) Unlimited long distance calling is limited to the 48 contiguous United States. Long distance is billed at the per minute rate for long distance service over 1,500 minutes per month. Jackson Energy Authority local phone service is required to receive Unlimited Long Distance. Participation is subject to Jackson Energy Authority eligibility requirements. Monthly price shown is available to residential customers only and does not include taxes and fees. (7) Local number portability is not available to customers switching from a cellular service or certain VoIP services. (8) HD converter box required per TV for Multi-Room HD/DVR DCX700/DCX3300 services. Your Smart Box will be capable of sending an active stream to 3 other HD converter boxes simultaneously. (9) 4K content requires 4K TV & DCX900 TiVo box. Terms and conditions subject to change without notice. Prices and rates listed are per month. Fees and taxes not included. JEA is an equal opportunity employer. 040123

ACP: Check if you qualify and apply at www.AffordableConnectivity.gov or learn more about getting started at www.eplusbroadband.com/acp. ACP is a Federal Communications Commission (FCC) program to help low-income households pay for Internet service and connected devices. ACP is non-transferable and limited to one monthly Internet discount and a one-time connected device discount per household. If the program ends, or when a household is no longer eligible, subscribers will be subject to the provider's regular rates, terms, and conditions. Offer available to residential customers only. The benefit provides up to a \$30/month discount for Internet service. All EPlus Broadband Internet packages are eligible for the discount. The NEW 100 Mbps x 100 Mbps Internet and Wi-Fi Router with no taxes and fees is exclusively for ACP eligible customers.

LOCAL SERVICE YOU CAN TRUST.

Unmatched Reliability

You can trust JEA with the utility and broadband services you depend on every day. Our goal is to be the most knowledgeable, highly-skilled and customer-focused workforce available. Part of this is our commitment to delivering dependable service and protecting your information.

Learn more about our policies, visit:
www.jaxenergy.com/legal

IT'S ALL ABOUT CONVENIENCE.

- One local call does it all.
- Get everything on your JEA bill.
- Free Installation for your Cable TV, Internet and Telephone services.

THE AREA'S FIRST AND ONLY 100% FIBER NETWORK.

What is Fiber?

JEA's telecom system, EPlus Broadband, is a glass fiber network delivering your video, Internet and telephone services. It's the area's first and only 100% fiber network offering the clearest reception, fastest speeds, and greatest reliability.

Replacing the need for copper wires, fiber allows for much higher bandwidth transmission and is often referred to as "future proof".

AWARD-WINNING SERVICE.

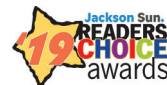


Fastest Internet Speeds of 2020 by BroadbandNow

Top 3 Fastest Internet Providers in
Tennessee, Mid-Sized Provider Category

Top 10 Fastest Internet Providers
Nationwide, Mid-Sized Provider Category

Top 10 Fastest Fiber Providers
Nationwide, Mid-Sized Provider Category



Best Cable TV
Best Internet
Best Home Phone



2013
Chairman Award



2007 Excellence
and Innovation in
Communications
for the Public Good.

CableFax Magazine

2017 Independent Project Launch of the Year

Broadband Properties Magazine

2005 Best FTTH Public Utility Network