

# USING YOUR NEW REMOTE



1. Power On/Off
2. Audio, DVD/VCR Device Selector, TV, Cable Mode Selector
3. Direct access to Video On Demand \*
4. Direct access to Pay Per View \*
5. Rewind, Play, Fast-Forward, Record, Pause and Stop your VCR, DVD, VOD, DVR, or HTIB †
6. Replay previous few seconds of a program ‡
7. Displays list of recorded programs, allowing you to select one for viewing ‡
8. Displays live television programming ‡
9. Mute current audio
10. Jump among pre-set favorite channels §
11. Volume adjust
12. Displays help screen §
13. Channel adjust
14. Return to last selected channel
15. Move up or down a page through menu screens or Electronic Program Guide (EPG)
16. Exit any On-Screen Display (OSD) and return to regular viewing
17. Display channel and program information
18. Move up, down, left or right through any OSD or cable guide; Select the currently highlighted OSD menu or cable guide choice
19. Access the cable guide
20. Access any On-Screen Display (OSD) for the currently selected device
21. View the previous or next day's cable guide
22. Enter a channel or device code number; *Access numbers lower than 100 by entering three digits, using zeros. Example: 003*
23. Select video source
24. Change viewing aspect \*\*
25. Picture-In-Picture mode \*\*  
Turn Picture-In-Picture (PIP) on/off; Swap PIP signal to the main display; Move position of PIP display; Select the next or previous channel in the PIP display (main display doesn't change)

\* Where available

† If applicable

‡ Only available with DVR models

§ Only available in cable mode

\*\* If available

# TROUBLESHOOTING

## IF YOU HAVE TROUBLE WITH YOUR *REMOTE*:

- Press the function key for the device you are using (Audio, DVD/VCR, TV or Cable) 2
- Always point remote directly at the receiver when you are using it.
- Make sure batteries (2 “AAA”) are good. When changing batteries, you have 10 minutes before your remote loses memory.

## IF YOU HAVE TROUBLE WITH YOUR *TV*:

- Check all devices/cables to make sure each is properly connected and plugged in.
- Make sure your TV is turned to the proper output channel (3 or 4)
- Make sure when you change channels using the Channel Adjust button 13 the TV mode indicator light 2 should glow.

## IF YOU HAVE TROUBLE WITH YOUR *DIGITAL RECEIVER/CONVERTER*:

- Press the Cable button 2 and then press Power 1
- Check to see if device cables are properly connected and plugged in.
- Picture-In-Picture mode works only with those TVs that are equipped with P-I-P capabilities 25
- High Definition channels work only with the EPlus Broadband HD Converter or Smart Box Converter and those TV’s equipped with HDTV capabilities.

For more information regarding your service  
give us a call or visit us online.



Jackson Energy Authority  
One thing you can count on.

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